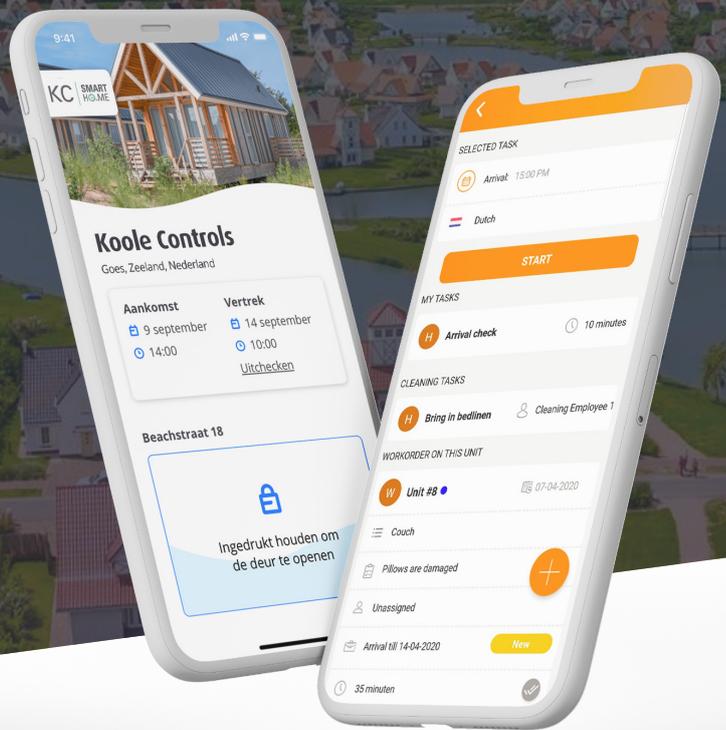


Maxxton & Koole Controls intensify their partnership in the holiday parks industry



Koole Controls

Koole Controls has 20 years of experience in developing applications, both software and hardware, for a wide variety of branches.

In 2013, the company shifted its focus to the leisure industry, beginning with solutions to provide smart access to holiday homes. Now, technological advances have led to the launch of KC Smart Home platform, a concept that integrates components such as access, heating and cooling, and technical management.

Designed to manage the requirements of holiday accommodations more efficiently, KC Smart Home aims to offer guests a great holiday experience, streamline processes for the technical team and facilities service, and of course optimise business operations.



Maxxton

Since its founding in the Netherlands in 1998, Maxxton has become the leading software provider for the hospitality industry.

As an international concern, Maxxton is active on three continents and serves clients throughout the world. Maxxton Software is the software-as-a-service for holiday parks, campsites, vacation rentals, and serviced apartments.

Each year, over 1.000.000 reservations are processed reliably and efficiently for Maxxton clients via the cloud-based platform. Everyday processes such as check-in and check-out are simplified by the link with hardware on location.



For park managers and holiday park IT departments, the partnership between Koole Controls and Maxxton reveals how integrating both systems boosts business processes and efficiency, and helps to reduce bottlenecks for operators in the leisure industry.

Quick and easy chalet access

Does the following situation sound familiar? It's 2:30 p.m. on a Friday afternoon and guests are lining up at the front-office eager to check in and pick up their keys for a well-earned holiday. Reception staff work flat out over the next few hours, and long waiting times make the guests impatient. Especially if it starts to rain, guests feel their holiday is not getting off to a good start.

There is a better way!

Once a guest has made a reservation, they automatically receive an email with their travel information. This tells them which bungalow they have rented and the PIN code to open the chalet door. They are also informed upfront about the park app, which they can also use to access their accommodation.

Give your guests a warm welcome

Changeover days are an organisation's busiest time. Guests depart and arrive, chalets must be cleaned on time, and minor maintenance jobs in and around the chalet need to be done. So when a guest reports that the chalet is cold because the heating is not working, it puts reception and technical staff under even more pressure. Because it means repair work has to be done right away to fix the guest's problem.

There is a better way!

The chalet's central heating system starts automatically before the guest arrives. So that, by the time they step through the door, the chalet is at a comfortable temperature. A warm welcome for your guest - literally! If the heating system malfunctions at any time during a stay or while the property is unoccupied, the system picks it up immediately and sends an alert so that timely action can be taken. Because problems are signalled directly, it avoids putting front-office and technical staff under unnecessary pressure.

Efficiency for the organisation

Integrating all the chalet functionalities with the reservation software system makes it possible for you to optimise your leisure business. The integration between Maxxton Software and KC Smart Home is an excellent example of this kind of all-in-one system.

Because the chalet's smart control system transmits alerts directly to the Maxxton Operations App for the technical and household staff, any glitches that need resolving are seen right away.

The system will automatically prioritise malfunctions, which means that maintenance work can be planned efficiently. For instance, if the heating in a vacant chalet breaks down, it will be given lower priority than if the accommodation was occupied.

Future view

We are refining and expanding our systems all the time. Thanks to our connections with the leisure industry, we are always up to speed with what our clients want, and are aware of bottlenecks.

Wishes and bottlenecks are the basis for future system developments and give input for our mission to offer an even more optimal solution.

Want to learn more?



KC Smart Home | Koole Controls BV
Columbusweg 42 | 4462HB | Goes
The Netherlands
welcome@kcsmartho.me
Telephone: +31 113 272130

Maxxton BV
Kousteensedijk 5 | 4331 JE | Middelburg
The Netherlands
info@maxxton.com
Telephone: +31 118 671010